



Teachers' Retirement Board
Pension Solution Project Update
May 3, 2023

Agenda

- Human Resources
- Project activities
 - Problem Incident Report (PIR)
 - Lessons learned
- Next steps

Human resources update

- Restructured project team to account for new positions and effective leadership for the project duration.
- Defining duty statements for new positions.
- Recruitment underway for several new positions.

PIR fixes

- Sagitec contract included a goal of resolving 157 problem incident reports (PIRs) – or defects – per month.
 - Sagitec resolving an average of 216 PIRs per month.
 - Total Sagitec PIR count has been reduced by 50% since beginning of Interim Service Period.

Lessons Learned

- Recommendations from the Weaver Report are being addressed and resolved or incorporated into future vendor procurements.
- Completing Brick activities as identified in the Strengthening Our Foundation assessment.

Strengthen Our Foundation update

Brick	Name	Metric	Status
1	Establish test approach based on best practices	A documented testing approach	Completed
2	Acquire Project Management services	Hired project manager	Underway
3	Resolve critical data conversion PIRs	Critical data conversion issues fixed	18 of 26 completed
4	Update tools to include data that facilitates tracking progress	100% of appropriate data for all testing activities is in Jama and NeoTrack.	Underway
5	Pilot test approach	Completion of pilot	Underway
6	Grow understanding of system functionality	100% of just-in-time functional understanding sessions conducted for the SIT stream executed during the test pilot were completed.	Underway
7	Establish metrics	Completion measures identified and reported out for each of the bricks to Strengthen Our Foundation	Completed
8	Implement top lessons learned	100% of identified lessons learned were implemented	Underway
9	Prioritize design PIRs for Go Live	100% of design PIRs prioritized for Go Live.	Completed –identified 157 design PIRs needed for Go Live
10	Refine design specifications to address design PIRs	100% of design specifications needed to be revised to reflect 157 design PIRs were revised.	Underway

Next Steps

- Fill key roles
- Continue fixing PIRs
- Complete procurements