

12. Teletalk Message Codes

The CalSTRS Teletalk information system provides recorded messages giving general information on a variety of CalSTRS subjects. To access the Teletalk system, call 800-228-5453 and then press 2. Teletalk calls are answered electronically 24 hours a day and you can choose topics easily via your telephone keypad as follows:

Enter: For this topic:

90 What's New

100 General Information

- 101 What is CalSTRS?
- 102 Location, telephone numbers, office hours of CalSTRS
- 103 How to obtain CalSTRS booklets and forms
- 104 How to change your address with CalSTRS
- 105 Direct Deposit
- 106 What to do in the event of a lost check or missing direct deposit payment
- 107 How to have insurance premiums deducted from your check
- 108 Spousal acknowledgment of benefit selection
- 109 Community property settlements
- 110 Medicare for active CalSTRS members
- 111 CalSTRS Home Loan Program
- 112 Which benefit coverage do I have, A or B?
- 113 Subrogation information
- 114 Financial Education workshops
- 115 Unused sick leave
- 116 Zero-Down Preferred Home Loan Program
- 117 No Points, No Fees Home Loan Program

150 Membership, Service Credit and Contributions

- 151 Who must be a member of CalSTRS?
- 152 Can someone not mandated to CalSTRS

membership elect optional membership?

- 153 What is service credit and how is it determined?
- 154 Contributions to CalSTRS: what are your costs as a member?
- 155 Employer-paid member contribution
- 200 Benefits Counseling**
- 201 How to make an appointment for a benefits counseling interview
- 202 Benefits counseling appointment phone numbers for members in Southern California from Ventura to San Diego counties
- 203 Benefits counseling appointment phone numbers for members in the San Joaquin Valley from Kern to Calaveras counties
- 204 Benefits counseling appointment phone numbers for members in the coastal areas from Santa Barbara to Mendocino counties
- 205 Benefits counseling appointment phone numbers for members of the northern counties from Trinity to Glenn, and east to Nevada border
- 206 Benefits counseling appointment phone numbers for members of Alpine, Colusa, Mono, Sacramento, Solano and Yolo counties, and east to Nevada border
- 250 Purchase of Additional Service Credit and Redeposits**
- 251 What is a redeposit or the purchase of additional service credit, and what types of service can be purchased?
- 252 What will it cost to purchase service credit or redeposit previously refunded contributions?
- 253 How and when is payment made for additional service credit?
- 254 Out-of-state service credit
- 255 Nonqualified service credit
- 256 Consolidation of benefit coverages
- 300 Pre-Retirement Election of an Option**

301	What is a pre-retirement election of an option and the eligibility requirements?	381	Concurrent retirement
302	Cancellation or change of a pre-retirement election of an option	382	Unused sick leave credit
350	Service Retirement	400	Disability Benefits
351	How to apply for service retirement	401	What is reasonable accommodation and how does it apply to you?
352	Minimum eligibility for service retirement	402	The use of independent medical or vocational evaluations
353	Overview of unmodified and option benefits	403	May I continue to work while filing my application for disability benefits?
354	Unmodified service retirement benefit	420	Coverage A, Disability Allowance and Rehabilitation Program
355	Option 2, service retirement	421	Overview of Coverage A, the Disability Allowance Program
356	Option 3, service retirement	422	How to apply for a disability benefit and eligibility requirements
357	Option 4, service retirement	423	How your disability benefit is calculated
358	Option 5, service retirement	424	How much income can you earn and still receive your disability benefit?
359	Option 6, service retirement	425	What is continued qualification for a disability benefit
360	Option 7, service retirement	426	When does your disability benefit end and your service retirement begin?
361	Option 8, service retirement, multiple option election	427	What is the CalSTRS Rehabilitation Program and how does it affect you?
364	Early Retirement Limited Term Reduction Plan	428	Eligibility requirements for dependent children
366	How your service retirement benefit is calculated	450	Coverage B, Disability Retirement and Rehabilitation Program
367	When you can expect your first retirement check	451	Overview of Coverage B, the Disability Retirement Program
368	When your service retirement benefit will be finalized	452	Application and eligibility requirements for a disability retirement
369	How to change an option after service retirement due to the death of the option beneficiary	453	How your disability retirement is calculated
370	How to change an option after service retirement due to the dissolution of marriage, annulment, or legal separation	454	Earning limitations after disability retirement
371	Service retirement after reinstatement to active status from an earlier service or disability retirement	455	What is "continued qualification" for disability retirement?
372	Earning limitations after retirement	456	Rehabilitation services for members on disability retirement
373	One-year final compensation	457	Eligibility requirements for dependent children
374	Express benefits	458	Overview of unmodified and option benefits in the Disability Retirement Program
375	Retirement Incentive		
376	Class-Size Reduction Program		
378	Changing option beneficiary to your spouse		
379	Partial sum benefit		
380	CalSTRS Medicare Premium Payment Program		

- 459 Unmodified disability retirement benefit
- 460 Option 2, disability retirement
- 461 Option 3, disability retirement
- 462 Option 4, disability retirement
- 463 Option 5, disability retirement
- 464 Option 6, disability retirement
- 465 Option 7, disability retirement
- 466 Option 8, disability retirement
- 467 Changing an option or option beneficiary for disability retirement
- 468 Effects of workers' compensation on disability retirement
- 500 Death Benefits**
- 501 How to report a death to CalSTRS
- 502 The importance of one-time death benefit recipients
- 503 What documentation is required for payment of a one-time death benefit?
- 504 Option payee designation of a beneficiary
- 505 Defined Benefit Supplement annuity recipient designation
- 506 Defined Benefit Supplement period certain annuity beneficiary designation
- 520 Coverage A, Family Allowance Program**
- 521 Overview of Coverage A, Family Allowance Program
- 522 Benefits payable at the death of a member before service retirement or while receiving a CalSTRS disability benefit
- 523 Eligibility requirements for a family benefit
- 524 Family death benefits
- 550 Coverage B, Survivor Benefits**
- 551 Overview of Coverage B survivor benefits
- 552 Benefits payable at death of a member before service retirement or disability retirement
- 553 Benefits payable to an eligible spouse at death of a member before service or disability retirement.
- 554 Children's benefits and eligibility requirements
- 555 Benefits payable at death of a member after service or disability retirement
- 600 Increases in Benefits**
- 601 Annual 2 percent cost-of-living improvement
- 602 Quarterly supplemental payments
- 603 Change in quarterly supplemental payments
- 604 Minimum guaranteed monthly benefit
- 605 Surviving Remarried Spouse Reinstatement Program
- 606 Ad-Hoc Increase 2000
- 607 Expanded Minimum Guarantee Monthly Benefit
- 608 Defined Benefit Supplement Program
- 609 Longevity Bonus
- 650 Tax Liability**
- 651 Monthly benefit tax withholding requirements
- 652 Refunds and lump-sum distribution tax withholding requirements
- 653 How to request a duplicate or corrected 1099R Withholding Statement
- 654 When will I incur income tax liability?
- 655 IRS Code Section 415, what it means to you
- 656 1099R Information for pre-1989 retired members
- 657 Repeal of the state source tax
- 700 Refund of Contributions**
- 701 What you should know about refunds
- 702 How to request a refund of your contributions
- 703 Refund rollovers
- 750 Voluntary Investment Program**
- 751 What is CalSTRS' 403(b) Program and how does it work?
- 900 Cash Balance Benefit Program**
- 901 What is the CalSTRS Cash Balance Benefit Program?
- 902 CB Benefit Program eligibility
- 903 CB Benefit Program advantages
- 904 CB Benefit Program benefits
- 905 Participation in the CB Benefit Program

