



## **Benefits & Services Committee**

### **Item Number 4 – Open Session**

**Subject:** Committee Work Plan Input for Fiscal Year 2021-22

**Presenter(s):** Bill Perez

**Item Type:** Information

**Date & Time:** June 11, 2021 – 5 minutes

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**Attachment(s):** Proposed Benefits & Services Committee Work Plan

**PowerPoint(s):** None

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#### **PURPOSE**

Receive committee input on the Benefits and Services Committee's annual work plan for fiscal year 2021-22.

#### **DISCUSSION/SUMMARY**

##### **2020-21 HIGHLIGHTS**

In FY20-21, the Benefits and Services Committee met virtually in September, November and June. Staff presented the CalSTRS Member Demographics study, provided information on the activities and methodology related to employer education and outreach, updated the committee on outstanding death benefits, presented the 2020 Member Satisfaction Survey, and provided information related to the service level impacts due to Pension Solution project activities. Other presentations included the Review of the Committee Charter and proposed work plan items for the fiscal year 2020-21.

##### **KEY PLAN ACTIVITIES**

Staff propose the following informational items for FY21-22 in addition to the regular review of the charter and upcoming year's work plan:

- Annual Member Satisfaction Survey
- Death Benefit Update
- Triennial Health Survey
- Member Education and Engagement Efforts

Benefits & Services Committee – Item 4

June 11, 2021

Page 2

- Segmentation Study: Identifying the Different Segments of CalSTRS Membership
- Employer Engagement and Outreach

**BENEFITS AND SERVICES COMMITTEE  
 Proposed 2021-22 Meeting Work Plan**

	<b>September</b>	<b>January</b>	<b>May</b>
<b><i>Research</i></b>	Annual Member Satisfaction Survey <b>(I)</b>	Triennial Health Study <b>(I)</b>	Segmentation Study <b>(I)</b>
<b><i>Committee Education</i></b>	Death Benefit Update <b>(I)</b>	Member Education and Engagement Efforts <b>(I)</b>	Employer Engagement and Outreach <b>(I)</b>
<b><i>Governance</i></b>	Review of Committee Charter <b>(I)</b>		Input on 2022-23 Committee Work Plan <b>(I)</b>

(A)= Action

(I) = Information

May 2021