



## **Benefits & Services Committee**

### **Item Number 2 – Open Session**

**Subject:** Approval of Minutes of the November 6, 2020, Benefits and Services Committee Meeting – Open Session

**Presenter(s):** Chairperson

**Item Type:** Consent Action

**Date & Time:** June 11, 2021 – 0 minutes

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**Attachment(s):** None

**PowerPoint(s):** None

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#### **PROPOSED MINUTES**

**Teachers' Retirement Board – Benefits & Services Committee Meeting**

**November 6, 2020**

**OPEN SESSION**

**LOCATION: Web Conference**

#### **COMMITTEE MEMBERS PRESENT**

Karen Yamamoto, Chairperson

Denise Bradford, Vice Chairperson

Sharon Hendricks

Joy Higa

Harry Keiley

William Prezant

Jennifer Urdan

Gayle Miller, representing the Director of Finance, Keely Bosler

Matthew Saha, representing the State Treasurer, Fiona Ma

Keith Yamanaka, representing the State Superintendent of Public Instruction, Tony Thurmond

Betty Yee, State Controller

#### **STAFF PRESENT**

Jack Ehnes, Chief Executive Officer

Christopher Ailman, Chief Investment Officer

Brian J. Bartow, General Counsel  
Lisa Blatnick, Chief of Administrative Services  
Ashish Jain, Chief Technology Officer  
Cassandra Lichnock, Chief Operating Officer  
Bill Perez, Chief Benefits Officer  
Diane Stanton, Acting Public Affairs Executive Officer  
Julie Underwood, Chief Financial Officer  
Melyssa Adams, Director, Disability & Survivor Benefits  
Diane Alsup, Director, Service Retirement  
Sandy Blair, Director, Retirement Readiness  
Karen Doron, Director, Communications  
Rick Reed, System Actuary  
Braden Pate, Counsel

**OTHER PRESENT**

Amy McDuffee, Mosaic Governance Advisors, LLC, Consultant

A quorum being present, Chairperson Yamamoto called the Open Session meeting of the Benefits and Services Committee to order at 9:00 a.m.

**I. APPROVAL OF COMMITTEE AGENDA (Item 1)**

**MOTION** duly made by Ms. Hendricks, seconded by Controller Yee, and carried to approve the Committee Agenda.

Members Voting	Aye	Nay	Abstain
Ms. Bradford	X		
Ms. Hendricks	X		
Ms. Higa	X		
Mr. Prezant	X		
Ms. Urdan	X		
Ms. Miller, for the Director of Finance	X		
Mr. Saha, for the State Treasurer	X		
Mr. Yamanaka, for the Superintendent of Public Instruction	X		
Controller Yee	X		
Chairperson Yamamoto	X		

**II. APPROVAL OF MINUTES FOR THE SEPTEMBER 4, 2020, BENEFITS AND SERVICES COMMITTEE MEETING – OPEN SESSION (Item 2)**

The Minutes for the September 4, 2020, Benefits and Services Committee Meeting – Open Session were approved without objection.

**III. 2020 MEMBER SATISFACTION SURVEY (Item 3)**

The committee received a presentation from Mr. Buffalo covering the results of the 2020 CalSTRS Member Satisfaction Survey. The committee discussed the various sources used for member outreach and which of those sources have had the best success with member engagement.

Mr. Keiley joined the meeting at 9:10 a.m.

**IV. OUTSTANDING DEATH BENEFIT UPDATE (Item 4)**

The committee received a presentation from Ms. Adams providing an update on CalSTRS outstanding death benefit population and the status of, and efforts to pay, outstanding death benefit cases. The committee discussed the need to remind members to fill out beneficiary designation forms and the current approach CalSTRS takes to communicate with members that have yet to fill out those forms.

**V. REVIEW INFORMATION REQUESTS (Item 5)**

There were no requests for information.

**VI. DRAFT AGENDA FOR NEXT COMMITTEE MEETING (Item 6)**

There were no changes to the draft agenda.

**VII. OPPORTUNITY FOR ADDITIONAL STATEMENTS FROM THE PUBLIC**

There were no statements from the public.

**VIII. ADJOURNMENT**

There being no further business to conduct, Chairperson Yamamoto adjourned the Benefits and Services Committee meeting at 10:11 a.m.

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Jack Ehnes, Chief Executive Officer  
And Secretary to the Teachers' Retirement Board

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Karen Yamamoto, Chairperson