

**CLIENT ADVISORY COMMITTEE MEETING**

September 11, 2023  
3:30 p.m. – 5:00 p.m.

**Please note: In 2023, we expect CAC meetings to be *virtual only* on Monday afternoon of board week.**

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| 3:30 – 3:35 p.m. | <b>Welcome</b><br>Diane Stanton, Kate LeBlanc               |
| 3:35 – 3:40 p.m. | <b>September Board Overview</b><br>Diane Stanton            |
| 3:40 – 3:45 p.m. | <b>PBI Update</b><br>Lisa Blatnick                          |
| 3:45 – 3:55 p.m. | <b>Annual Member Survey</b><br>Tom Buffalo                  |
| 3:55 – 4:05 p.m. | <b>Legislative Update</b><br>Joycelyn Martinez-Wade         |
| 4:05 – 4:20 p.m. | <b>Regulatory Update</b><br>Joycelyn Martinez-Wade          |
| 4:20 – 4:50 pm.  | <b>Expanded and Ongoing Member Services</b><br>Kate LeBlanc |
| 4:50 – 5:00 p.m. | <b>Open Forum</b><br>Diane Stanton, Kate LeBlanc            |