

CALSTRS

# Accounting Division Appeals Issue

Fiscal years 16/17 to 20/21



# Agenda

- Definitions
- Appeals administered by the Accounting Division
  - by fiscal year
  - by issue type
- Outcome of Determination Letters
- Questions

## Definitions

California Code of Regulations: Article 16 § 27100

- A Decision means a decision designated as final by a Director of the Program Area, or his/her designee, to which the administrative matter was assigned, as deemed appropriate by the System.
- A Determination means a determination made by the Program Executive, the Director of Audit Services, or his/her designee.

## Appeals administered by the Accounting Division by fiscal year

Fiscal Year	Collection of Accounts Receivable		Service Credit Purchase Eligibility and Cost		Refunds		Total	
	Decisions	Determinations	Decisions	Determinations	Decisions	Determinations	Decisions	Determinations
FY20-21	2	1	1	0	0	0	3	1
FY19-20	1	1	1	1	0	0	2	2
FY18-19	7	3	1	1	1	1	9	5
FY17-18	10	6	5	5	0	0	15	11
FY16-17	10	6	5	4	0	0	15	10
<b>Total</b>	<b>30</b>	<b>17</b>	<b>13</b>	<b>11</b>	<b>1</b>	<b>1</b>	<b>44</b>	<b>29</b>

\* There were no requests for administrative hearings as of the date of the presentation

## Appeals administered by the Accounting Division by issue type

Issues	Decisions	Determinations
Collection of Accounts Receivable	30	17
Service Credit Purchase Eligibility and Cost	13	11
Refunds	1	1
<b>Total</b>	<b>44</b>	<b>29</b>

\* There were no requests for administrative hearings as of the date of the presentation

# Outcome of Determination Letters

Issues	Denied	Granted	On Going	Total
Collection of Accounts Receivable	9	5	3	17
Service Credit Purchase Eligibility and Cost	11	0	0	11
Refunds	1	0	0	1
<b>Total</b>	<b>21</b>	<b>5</b>	<b>3</b>	<b>29</b>

\* There were no requests for administrative hearings as of the date of the presentation

# Questions