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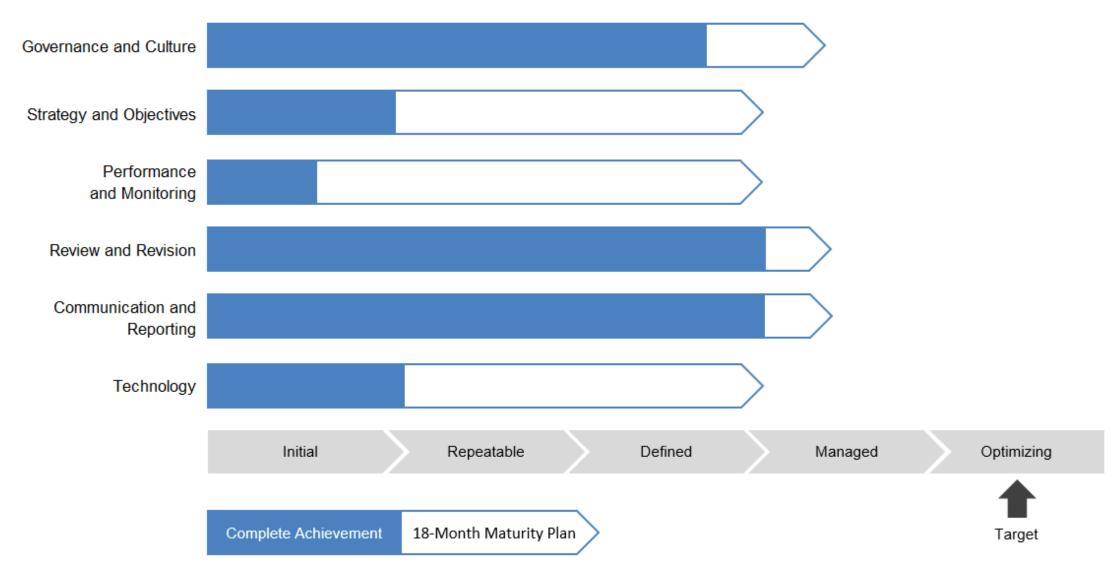
Enterprise Risk Management 18-month proposed maturity plan

Component	Phase 1	Phase 2	Phase 3
Governance and Culture	Develop training plans for ERM staff	Enhance education of ERM stakeholders	
Strategy and Objectives	 Develop and obtain approval of organization-wide risk appetite and tolerance statements 	 Develop frameworks for internal and external environmental risk factors/events 	 Ensure risk appetite and tolerances are an integral part of the strategic planning process
Performance and Monitoring	Create a consolidated risk universe	Develop Key Risk Indicators relevant to the risk appetite and strategy	 Develop a holistic risk profile template for all risk types Establish and gain approval of criteria to prioritized risks
Review and Revision		Create an annual training needs assessment for ERM staff, RCN and ERCC members	 Identify impacts on business objectives by regularly assessing internal and external environments risk factors
Communication and Reporting			 Establish a formal escalation process to communicate emerging risk with executive leadership and board members Identify the most value-add activity and outcome-based performance measures
Technology	 Deploy software solution that supports maturity of the Risk program 	Integrate existing organizational data into new ERM software solution	

November 2, 2023

Enterprise Risk Management maturity components and goals





Enterprise Compliance Services18-month proposed maturity plan

Component	Phase 1	Phase 2	Phase 3
Governance, Administration and Authority	Update framework and charterHire staffing resource	 Inventory organization-wide assurance activities 	Request staffing resources
Standards and Policies	 Develop compliance procedure manual 	 Support implementation of new regulatory compliance requirements Administer annual enterprise-wide policy Attestation 	 Support implementation of new regulatory compliance requirements
Risk Assessment	Support third-party risk management and procurement compliance	 Support third-party risk management and procurement compliance Develop plan to align ECS and ERM risk assessments 	 Support third-party risk management and procurement compliance Fully align ERM and ECS risk assessments
Monitoring		 Develop and document monitoring program framework and processes 	 Select policies to begin testing and monitoring
Training and Education	 Identify ECS team training needs to support maturity plan Develop an annual risk-based compliance education plan 	 Develop ECS team continuous education program Implement risk-based compliance education plan 	
Technology	 Secure funding and acquire software to support maturity 	Implement software	

Enterprise Compliance Services maturity components and goals Audits & Risk Management Committee – Item 7 November 2, 2023

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