

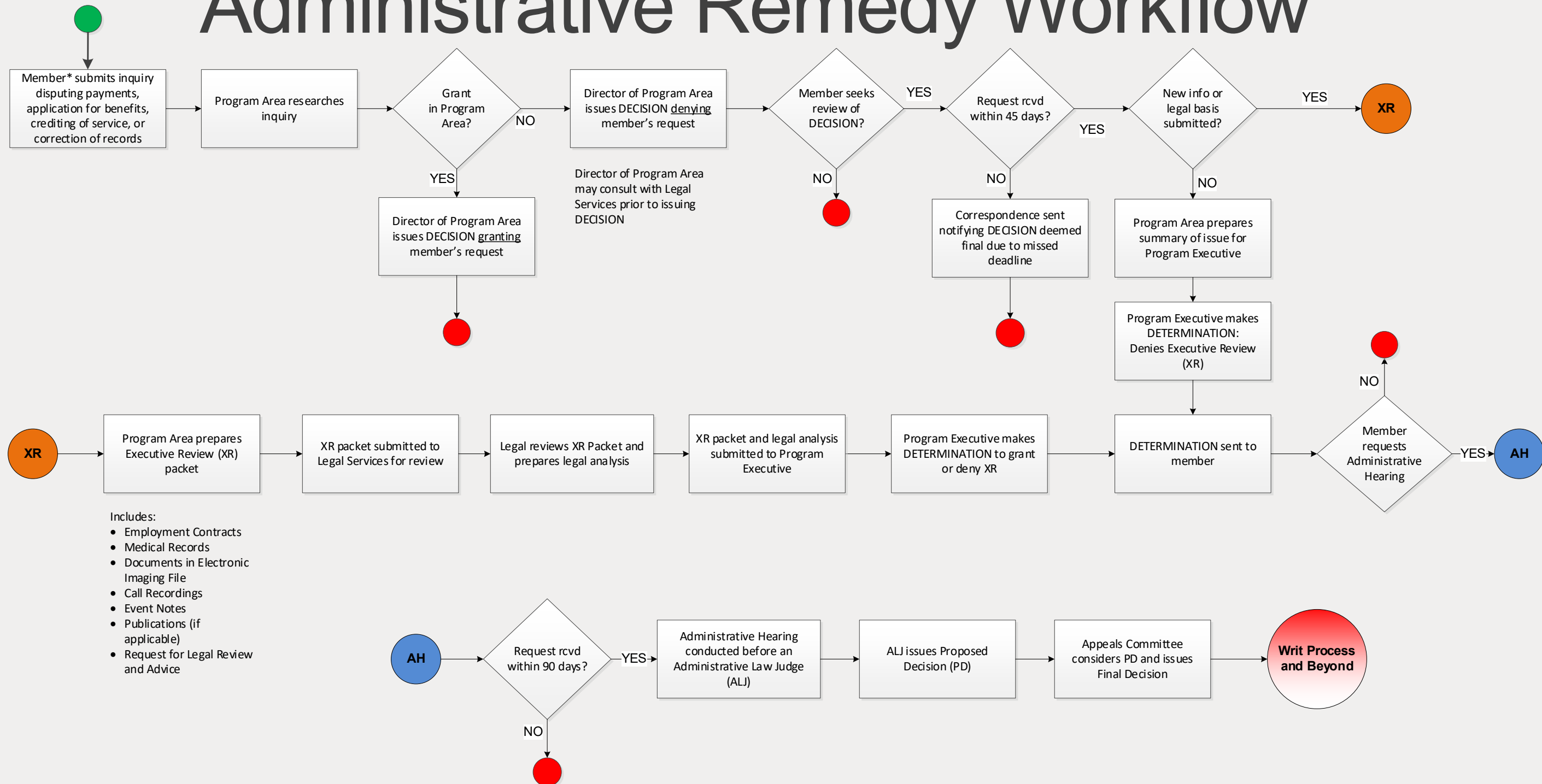
CALSTRS

CALIFORNIA STATE TEACHERS' RETIREMENT SYSTEM

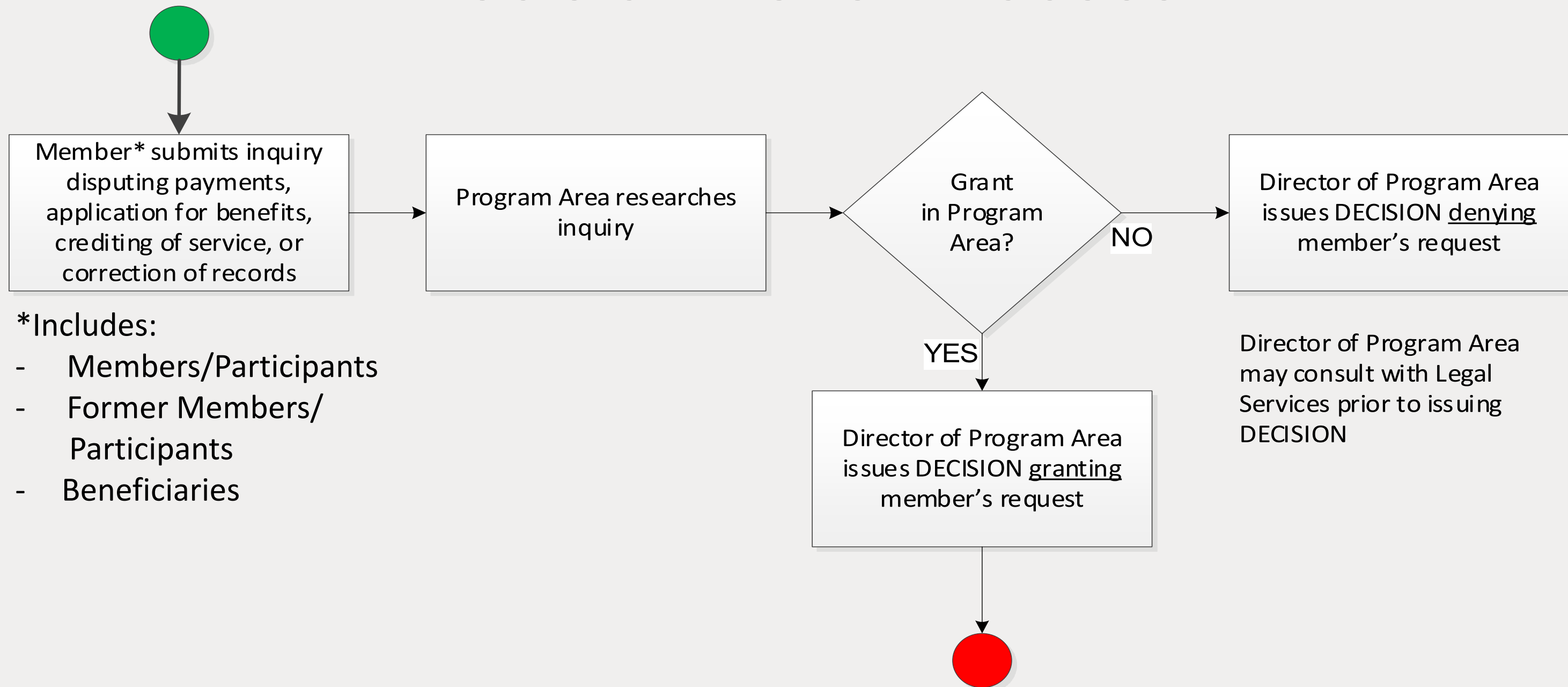
Overview of the CalSTRS Administrative Remedy Process

Appeals Committee—January 2021

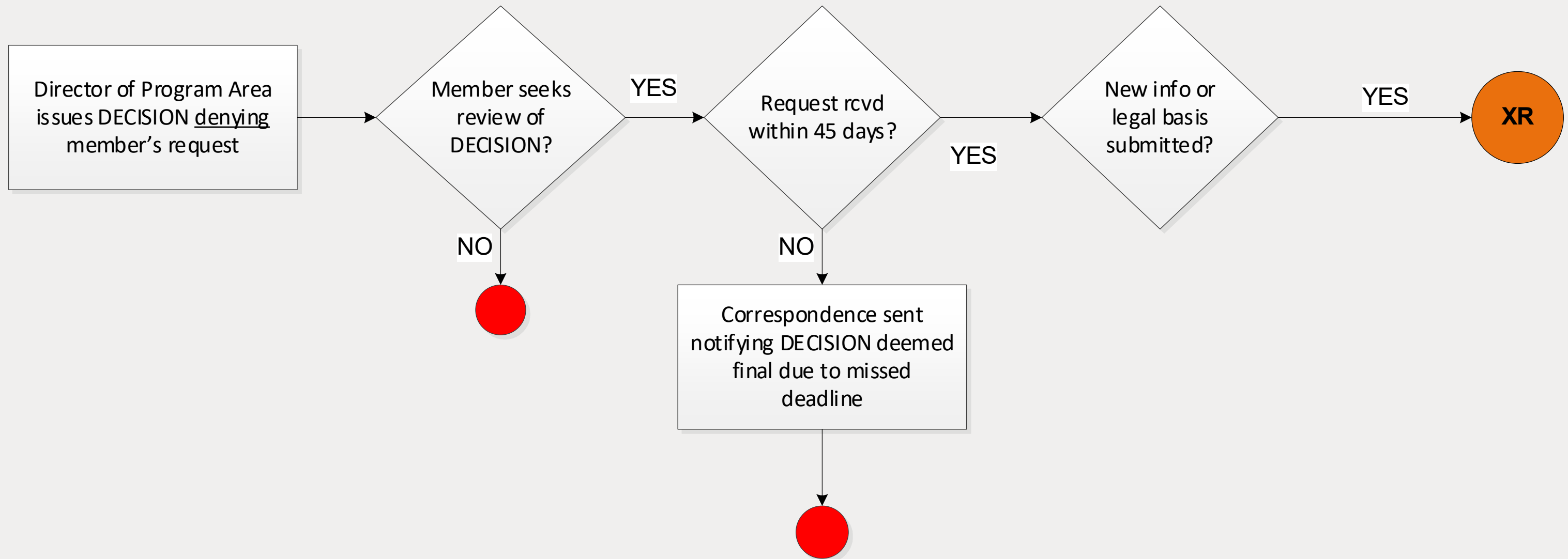
Administrative Remedy Workflow



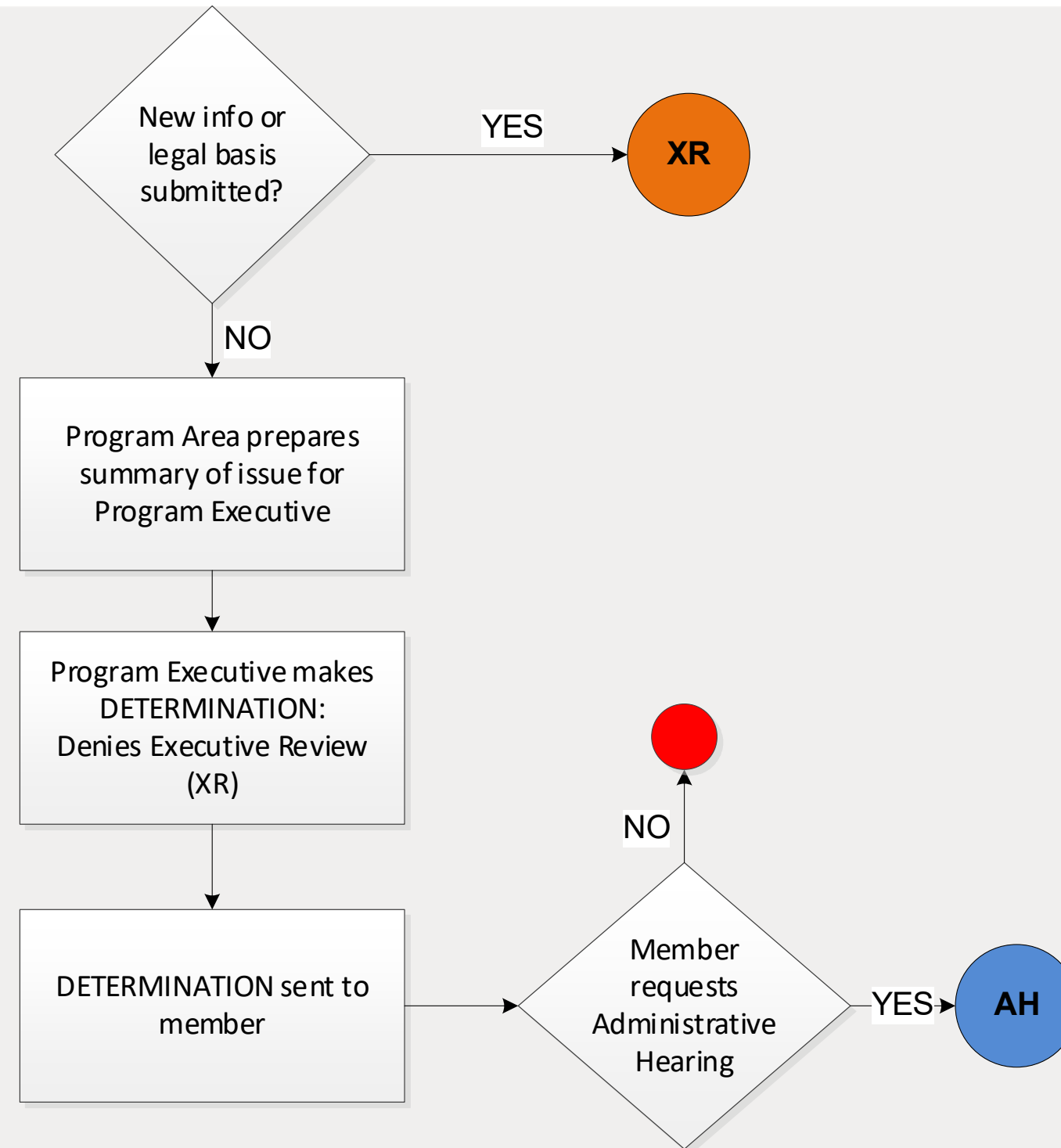
Decision-Level Process



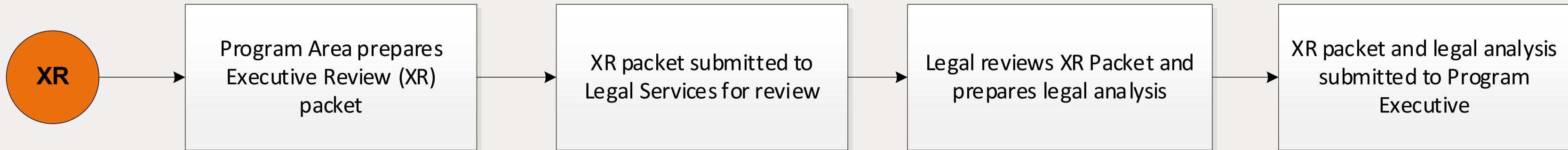
Executive Review Eligibility Requirements



Executive Review Eligibility Requirements (cont.)



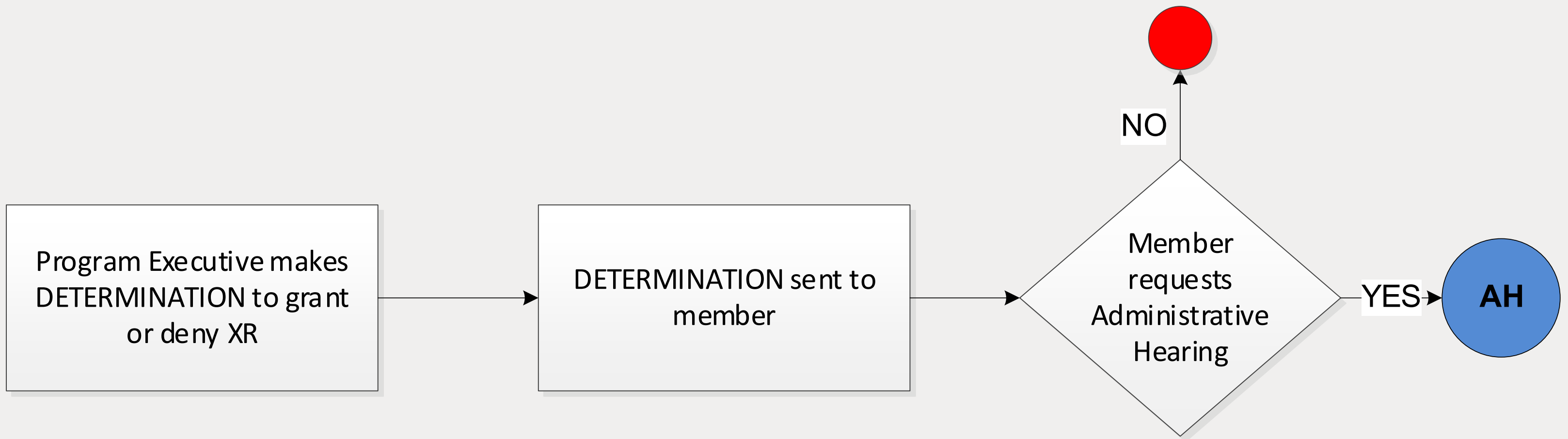
Executive Review Process



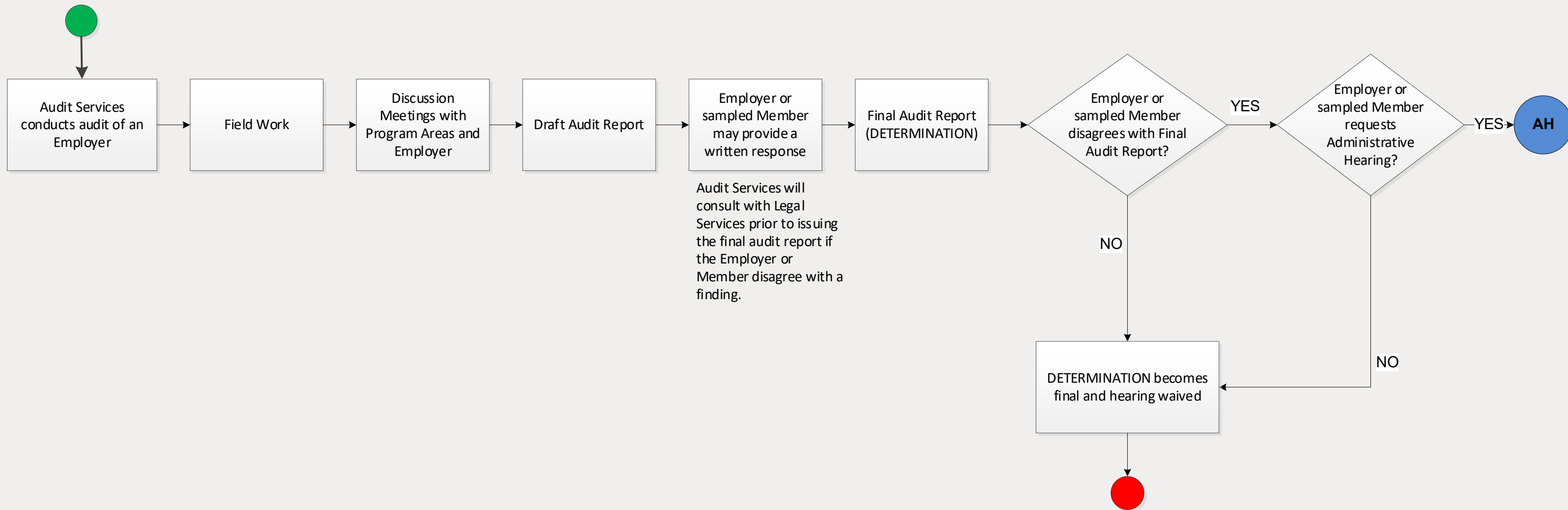
May Include:

- Employment Contracts
- Medical Records
- Documents in Electronic Imaging File
- Call Recordings
- Event Notes
- Publications (if applicable)
- Request for Legal Review and Advice

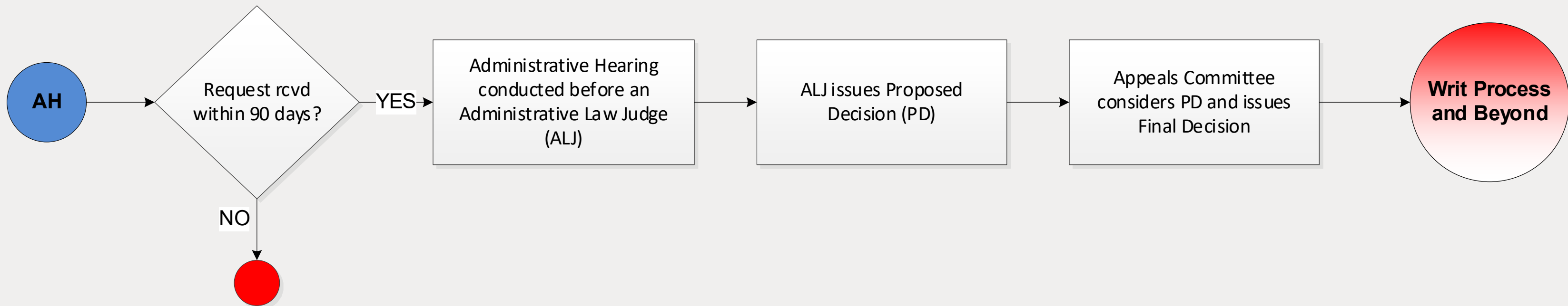
Executive Review Process (cont.)



Administrative Remedy Workflow—Audit Services



Administrative Hearing Process



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