REAP Security Changes

The purpose of this circular is to provide information to County Offices of Education, School Districts, Community Colleges and Charter Schools regarding their access to the Remote Employer Access Program (REAP) and CalSTRS’ continued efforts to improve information security.

Current access to REAP allows users to view member accounts by querying the database by Client ID, Tax ID, Name, or LAUSD employee number. To improve data security, CalSTRS has implemented changes to REAP that will no longer allow the REAP database to be queried using a member’s name. REAP users will now be able to access a member’s account only by using a Client ID, Tax ID, or LAUSD employee number.

CalSTRS has also implemented changes to the Action field when viewing many REAP screens. Previously, REAP users had the ability to move from one member’s account to the prior or subsequent member’s account in the REAP database by typing Back or Next in the Action field. To increase data security when using REAP, the Action field will no longer allow Back and Next functions when accessing member accounts. A member’s Client ID, Tax ID, or LAUSD employee number must be entered in the appropriate field in order to view a subsequent member’s account.

If you have any questions regarding REAP, please contact your Member Account Services Representative at CalSTRS.