The Enterprise Program Investment Council (EPIC) is responsible for governance of all enterprise projects which includes prioritizing, allocating resources and providing oversight of the $20 million annual EPIC budget.

The Project Management Office (PMO) monitors and reports on the EPIC Budget and enterprise projects monthly to EPIC and quarterly to the Teachers’ Retirement Board.

**Enterprise Program Investment Council Members**

- **Christine Ford**
  Chief of Staff

- **Robin Madsen**
  Chief Financial Officer

- **Peggy Plett**
  Deputy Chief Executive Officer
  Benefits and Services

- **Ed Derman**
  Deputy Chief Executive Officer
  Plan Design and Communication

- **Janice Hanson**
  Deputy Chief Executive Officer
  Enterprise Initiatives and Technology

- **Ray Greenhouse**
  Chief Technology Officer

**Total Enterprise Projects’ 2011/2012 Budget: $20 Million**

As of June 30, 2012

<table>
<thead>
<tr>
<th>Total 2011/2012 Allocated:</th>
<th>$12,791,333</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total 2011/2012 Expended:</td>
<td>$8,024,507</td>
</tr>
</tbody>
</table>

The Fiscal Year 2011/2012 EPIC budget reflects a 37% unexpended surplus. This is attributed to a number of factors including: (1) delays in some project milestone activities and deliverable payment schedules due to contract initiation and resource allocation constraints; and (2) changes in the resource benefit reporting assumptions for CalSTRS state staff. In addition, CalSTRS PMO staff constantly work towards reduction of costs throughout project life cycles. As projects enter into different phases and more information is available, project budgets are adjusted to reflect any cost savings and any unused funds are returned to the System at the end of the fiscal year. If a project determines they are unable to complete approved tasks within budget, there is a mechanism in place for which additional funds can be requested and approved through the EPIC process. These are core tenets of the CalSTRS PMO’s stewardship role in the management of the $20 million dollar annual EPIC budget which, together with the recently approved budget act item for the development of information technology projects, will enable CalSTRS to maximize the effective use of EPIC funding for BusinessRenew expenditures.
<table>
<thead>
<tr>
<th>Project Name</th>
<th>Duration</th>
<th>Project Total 1</th>
<th>2011/2012 Budget</th>
<th>2011/2012 Expended 2</th>
<th>Schedule</th>
<th>Budget</th>
</tr>
</thead>
<tbody>
<tr>
<td>Actuarial Valuation</td>
<td>Apr 08 – Aug 12</td>
<td>$1,729,847</td>
<td>$30,000</td>
<td>$20,930</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Annual Update</td>
<td>Jul 11 – Jun 12</td>
<td>$89,050</td>
<td>$89,050</td>
<td>$51,205</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Anti-Spiking Discovery</td>
<td>Apr 11 – Aug 11</td>
<td>$28,490</td>
<td>$11,250</td>
<td>$8,800</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Board Elections</td>
<td>Nov 10 – Mar 12</td>
<td>$47,135</td>
<td>$26,880</td>
<td>$3,350</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>BusinessRenew</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Corporate Accounting &amp; Resource Management*</td>
<td>Jan 11 – Aug 13</td>
<td>$20,161,998 3</td>
<td>$16,943,393 3</td>
<td>$6,663,378 3</td>
<td>● 4</td>
<td>●</td>
</tr>
<tr>
<td>Data Preparation 5</td>
<td>Nov 11 – Feb 13</td>
<td>$2,755,455</td>
<td>$615,236</td>
<td>$522,412</td>
<td>● 5</td>
<td>●</td>
</tr>
<tr>
<td>Independent Project Oversight</td>
<td>Sep 11 – Oct 19</td>
<td>$6,482,200</td>
<td>$800,000</td>
<td>$508,333</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Pension Solution</td>
<td>Dec 10 – Mar 13</td>
<td>$5,578,587 6</td>
<td>$1,656,262</td>
<td>$1,226,892</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Project Support</td>
<td>Jan 11 – Jun 13</td>
<td>$1,666,120</td>
<td>$1,214,000</td>
<td>$181,246</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Requirements Management</td>
<td>Aug 11 – Jul 12</td>
<td>$0 7</td>
<td>$0 7</td>
<td>$0 7</td>
<td>● N/A</td>
<td></td>
</tr>
<tr>
<td>CalSTRS.com Redesign</td>
<td>Nov 11 – Mar 13</td>
<td>$603,820</td>
<td>$29,220</td>
<td>$19,215</td>
<td>●</td>
<td>●</td>
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<tr>
<td>Cost Effectiveness Measurement</td>
<td>Jul 11 – Sep 11</td>
<td>$1,700</td>
<td>$1,700</td>
<td>$1,700</td>
<td>●</td>
<td>●</td>
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<tr>
<td>Investment Accounting 8</td>
<td>Oct 08 – Dec 11</td>
<td>$2,704,000</td>
<td>$827,000</td>
<td>$111,809</td>
<td>●</td>
<td>●</td>
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<tr>
<td>myCalSTRS Online Services for Teachers 8</td>
<td>Jan 09 – Dec 11</td>
<td>$1,838,151</td>
<td>$19,080</td>
<td>$19,076</td>
<td>●</td>
<td>●</td>
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<tr>
<td>Omnibus Bill</td>
<td>Oct 11 – Nov 12</td>
<td>$354,530</td>
<td>$286,022</td>
<td>$65,508</td>
<td>●</td>
<td>●</td>
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<tr>
<td>Penalties and Interest</td>
<td>Dec 09 – Aug 12</td>
<td>$11,268,923</td>
<td>$4,524,153</td>
<td>$3,433,433</td>
<td>●</td>
<td>●</td>
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<tr>
<td>Pension Accounting Initiative</td>
<td>May 08 – Jul 12</td>
<td>$6,372,839</td>
<td>$0</td>
<td>$0</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Priority Management</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SchedulePlus</td>
<td>Dec 11 – Jul 12</td>
<td>$30,000</td>
<td>$30,000</td>
<td>$21,630</td>
<td>●</td>
<td>●</td>
</tr>
<tr>
<td>Project Management Office Program</td>
<td>Ongoing</td>
<td>$740,440</td>
<td>$740,440</td>
<td>$484,537</td>
<td>● N/A</td>
<td></td>
</tr>
<tr>
<td>Project Risk Reserve</td>
<td>Ongoing</td>
<td>$1,000,000</td>
<td>$1,000,000</td>
<td>$600,000</td>
<td>●</td>
<td></td>
</tr>
<tr>
<td>Total Enterprise Projects’ 2011/2012 Budget:</td>
<td>$20 million</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
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<td>Total 2011/2012 Expended:</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Schedule & Budget Indicators: ● Acceptable □ Warning ▲ Critical ● Complete

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1 Project Total – amount represents the sum of the projects’ prior years’ actual expended amount and the current and future years budgeted amounts.
2 2011/2012 Expended – includes project expenses paid and does not reflect expenses that have been accrued. Encumbered project funds will continue to be expended in the next fiscal year and will be reflected in each projects’ total expended percentage.
3 BusinessRenew Corporate Accounting & Resource Management – $15.5 million funded through Board and contingency funds and is excluded from the Enterprise Projects’ stated Total Budget, Allocated and Expended information. Received EPIC funds of $1,774,680 for fiscal year 2011/2012 and $2,875,000 for fiscal year 2012/2013.
4 BusinessRenew Corporate Accounting & Resource Management - schedule warning due to vendor resource issues.
5 BusinessRenew Data Preparation – schedule delay due to cancellation of initial data services vendor request for proposal.
6 BusinessRenew Pension Solution - amount includes funds for project phases beyond the defined discovery and requirements phases.
7 BusinessRenew Requirements Management – this project is utilizing internal resources only.
8 Investment Accounting & myCalSTRS Online Services for Teachers projects initiated with contingency funding and later received EPIC funding. The amount displayed above reflects EPIC funding only.
**Project Name** | **Purpose** | **Accomplishments**
--- | --- | ---
Actuarial Valuation | The Actuarial Valuation project provides CalSTRS with verification of the actuarial valuation processes, improves the current valuation process through the use of both technology and process improvement. | Period Ending June 30, 2012:
- Received Enterprise Program Investment Council (EPIC) approval to remove the Detailed Internal Procedure Report from the project’s scope and include it as part of the program’s daily operations under the direction of the Plan Design & Communications Deputy CEO.

Planned Deliverables by September 30, 2012:
- Complete project close-out activities.

Note: The Actuarial Valuation project was in red, or warning, status until the final project deliverable, the Detailed Internal Procedure Report, was removed from the project scope and closed out. The red warning status was the result of the original contracted vendor, AON, going through a company merger with Hewitt Associates who no longer provided the agreed to contracted services. Staff researched other potential vendor options to complete the work. However, due to the unique knowledge of the original AON vendor with CalSTRS actuarial processes and data, a replacement vendor was determined to be unfeasible. Plan Design and Communications agreed to create the Detailed Internal Procedure Report deliverable using existing internal actuary resources and the Enterprise Program Investment Council agreed to pay for backfill resources for any required actuarial services in fiscal year 2012/2013. The Detailed Internal Procedure Report is scheduled to be complete in December 2012.

**2011/2012 Project Budget**

- **$30 Thousand**

- 30% Expended
- 70% Remaining

**Total Project Budget**

- **$1.8 Million**

- 1% Expended
- 99% Remaining

**Major Fiscal Year 2011/2012 Milestones**

**Project Schedule Status Timeline**

- 7/01/2011: Transfered Detailed Internal Procedure Report effort to PD&C
- 04/02/2008: Project Start
- 08/30/2012: Project End
- 98% Complete
### Project Name | Purpose | Accomplishments
--- | --- | ---
Annual Update | The Annual Update process calculates fiscal year end contributions, interest and yearly service credit; transfers all necessary funds between the Defined Benefit and Defined Benefit Supplement accounts; as well as produces the Retirement Progress Reports (annual member statements). | **Period Ending June 30, 2012:**
- Completed development of the 2011/2012 Annual Update enhancements.
- Created and mailed 19,000 letters for member confirmation of a new US Postal Service provided address.
- Updated 8,300 member addresses (1,200 via myCalSTRS; 6,500 via scanning; 600 manually) due to the 19,543 address clean-up letters sent in April.

**Planned Deliverables by September 30, 2012:**
- Complete system integration testing and user acceptance testing.
- Complete the Annual Update production run.
- Provide electronic version of the Retirement Progress Report on myCalSTRS.

**Major Fiscal Year 2011/2012 Milestones**

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Milestone</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Quarter</td>
<td>Completed 2010/2011 Annual Update Production Run</td>
</tr>
<tr>
<td>2nd Quarter</td>
<td>Provided Retirement Progress Report on myCalSTRS; Mailed 2011/2012 Address Clean Up Letters</td>
</tr>
<tr>
<td>3rd Quarter</td>
<td>Finalized 2011/2012 Business Requirements</td>
</tr>
<tr>
<td>4th Quarter</td>
<td>Mailed 2011/2012 Retirement Progress Reports</td>
</tr>
<tr>
<td></td>
<td>Initiated 2011/2012 Project Kick Off</td>
</tr>
</tbody>
</table>

#### Project Schedule Status Timeline

- **2011/2012 Project Budget**
  - Total Project Budget: $89 Thousand
  - 58% Expended, 42% Remaining

- **2011/2012 Project Timeline**
  - Project Start: 7/01/2011
  - Project End: 6/30/2012
  - 100% Complete
### Anti-Spiking Discovery

**Purpose**

The Anti-spiking discovery explored system-wide solutions to allow CalSTRS to systematically and consistently identify and prevent benefit spiking.

**Accomplishments**

<table>
<thead>
<tr>
<th>Period Ending June 30, 2012:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Discovery is complete.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Planned Deliverables by September 30, 2012:</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Discovery is complete.</td>
</tr>
</tbody>
</table>

**Total Discovery Cost:** Discovery was completed under budget.

**Schedule and Scope:** Discovery was completed within the approved scope and schedule.

### Major Fiscal Year 2011/2012 Milestones

<table>
<thead>
<tr>
<th>1st Quarter</th>
<th>2nd Quarter</th>
<th>3rd Quarter</th>
<th>4th Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/01/2011</td>
<td>1/01/2012</td>
<td>6/30/2012</td>
<td></td>
</tr>
</tbody>
</table>

**Presented Discovery Results**

### Project Schedule Status Timeline

- **Expended**
- **Remaining**

<table>
<thead>
<tr>
<th>4/01/2011</th>
<th>8/30/2011</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project Start</td>
<td>Project End</td>
</tr>
</tbody>
</table>

#### 2011/2012 Project Budget

- **Total:** $11 Thousand

#### Total Project Budget

- **Total:** $28 Thousand

---

**Quarter Ending June 30, 2012**

---

**Page 6**
### Project Name: Board Elections

The Board Election project facilitated, coordinated and conducted the CalSTRS 2012 Board Election as required under the Teachers’ Retirement Law. The elected candidates will serve a four-year term beginning January 1, 2012.

#### Period Ending June 30, 2012:
- Finalized project close-out report.

#### Planned Deliverables by September 30, 2012:
- Project is complete.

#### Total Project Cost:
Project was completed under budget by $23,530.

#### Schedule and scope:
Project was completed within the approved schedule and scope.

### Major Fiscal Year 2011/2012 Milestones

<table>
<thead>
<tr>
<th>Project Schedule Status Timeline</th>
</tr>
</thead>
<tbody>
<tr>
<td>11/01/2010</td>
</tr>
<tr>
<td>Project Start</td>
</tr>
<tr>
<td>3/31/2012</td>
</tr>
<tr>
<td>Project End</td>
</tr>
</tbody>
</table>

#### 2011/2012 Project Budget
$27 Thousand

<table>
<thead>
<tr>
<th>1st Quarter</th>
<th>2nd Quarter</th>
<th>3rd Quarter</th>
<th>4th Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/1/2011</td>
<td>10/1/2012</td>
<td>1/1/2013</td>
<td>6/30/2012</td>
</tr>
<tr>
<td>100% Complete</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

#### Total Project Budget
$47 Thousand

![Expended vs Remaining Pie Chart](chart.png)

- 12% Expended
- 88% Remaining

![Expended vs Remaining Pie Chart](chart.png)

- 50% Expended
- 50% Remaining

Quarter Ending June 30, 2012
<table>
<thead>
<tr>
<th>Project Name</th>
<th>Purpose</th>
<th>Accomplishments</th>
</tr>
</thead>
</table>
| BusinessRenew                | Corporate Accounting and Resource Management (CARM) project will improve financial reporting, corporate accounting, budgeting, procurement and contract management by implementing policies and technology systems that include automated internal controls to reduce financial and operational risks. | **Period Ending June 30, 2012:**  
  - Configured 45% of business processes (95% of system is now configured).  
  - Completed functional design for 34% of custom development objects (50% of all designs are now complete).  
  - Developed 36% of custom objects.  
  - Completed unit testing of 28% of business processes.  
  - Completed 10% of all Business Process Procedure (BPP) documents.  
  - Built Quality Assurance and Production technical environments.  
  - Completed Communication Plan, Unit Test Plan and Change Network Development deliverables.  
  - Migrated Penalties and Interest functionality into the CARM environment.  
  - Received Enterprise Program Investment Council (EPIC) approval to increase the project budget by $750,000 for additional project management services and to establish a project risk reserve.  
  - Finalized implementation vendor contract amendment to include application maintenance and support.  
  - Completed detailed configuration and development schedule for Realization Phase.  |
|                              | **Planned Deliverables by Sept. 30, 2012:**  
  - Complete system configuration.  
  - Complete custom development objects.  
  - Complete business processes unit testing.  
  - Complete all Business Process Procedure (BPP) documents required for go-live.  
  - Complete Integration Test preparation (including Integration Test Plan and Integration Test Scripts deliverables).  
  - Complete Integration Testing Cycle 1 and 2.  
  - Complete all training materials and prepare for end-user training.  
  - Complete Change Impact Analysis with Action Plan and End User Training Plan. | **Schedule Warning:** Project is behind schedule due to historical implementation vendor resource issues. The team is now fully staffed and throughput has increased. Integration testing is scheduled to begin August 1, 2012.  
Note: Project is funded from FY2011/2012 Operating Budget one time funds and contingency funds and is utilizing Enterprise Program Investment Council (EPIC) funding for supplementing the base budget.  
**Major Fiscal Year 2011/2012 Milestones**  
- Completed Blueprint Phase  
- Completed 56% Complete  
- 1st Quarter: 7/01/2011  
- 2nd Quarter: 1/01/2012  
- 3rd Quarter: 6/30/2012  
- 4th Quarter: 1/01/2012  
- 1/01/2011: Project Start  
- 8/30/2013: Project End  
- Total Project Budget: $20.2 Million  
- 2011/2012 Project Budget: $16.9 Million  
- Expended: 35%  
- Remaining: 65%  
- Expended: 31%  
- Remaining: 69%  
- Project Budget: $20.2 Million  
- 2011/2012 Project Budget: $16.9 Million  
- Expended: 35%  
- Remaining: 65%  
- Expended: 31%  
- Remaining: 69%  
- Project Schedule Status Timeline  
- Completed Blueprint Phase  
- 56% Complete  
- 1/01/2011 Project Start  
- 8/30/2013 Project End  
- Quarter Ending June 30, 2012
The Renew Data Preparation project will acquire the services of a Data Analysis Services vendor to assist in analyzing CalSTRS pension data and developing a plan for preparing the data for conversion to a new pension solution.

**Period Ending June 30, 2012:**
- Delivered the Complete Account Review and Evaluation (CARE) team’s third quarter progress report to the Enterprise Program Investment Council (EPIC).
- Conducted the Data Analysis Services Request for Proposal (RFP) vendor response evaluations and, as a result, cancelled the RFP.
- Requested and received approval for a project extension of three months to accommodate the extended procurement process.
- Developed the Complete Account Review and Evaluation (CARE) team’s fourth progress report for presentation to the Enterprise Program Investment Council (EPIC).

**Planned Deliverables by September 30, 2012:**
- Release a procurement document for the development of a plan for Enterprise Data Management with an initial focus on the Pension Solution needs.
- Re-release the Data Analysis Services Request for Proposal.

**Schedule Warning:** The project is behind schedule due to the cancellation of the Data Analysis Services Request for Proposal as a result of receiving no qualified bids.

**Major Fiscal Year 2011/2012 Milestones**

<table>
<thead>
<tr>
<th>Milestone</th>
<th>1st Quarter</th>
<th>2nd Quarter</th>
<th>3rd Quarter</th>
<th>4th Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td>CARE Team Established</td>
<td>7/01/2011</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Published Data Analysis Services RFP</td>
<td>1/01/2012</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>CARE Team Reported to EPIC</td>
<td></td>
<td></td>
<td></td>
<td>6/30/2012</td>
</tr>
</tbody>
</table>

**2011/2012 Project Budget**

- **Total Project Budget:** $2.8 Million
- **Expended:** 15% (19% of Total Project Budget)
- **Remaining:** 85% (81% of Total Project Budget)

**Project Schedule Status Timeline**

- **Project Start:** 1/1/2011
- **Project End:** 6/30/2012
- **50% Complete:**

---

Quarter Ending June 30, 2012
BusinessRenew Independent Project Oversight

The BusinessRenew Independent Project Oversight will deliver an independent, un-biased assessment of significant BusinessRenew projects progress, outcomes, project and risk management, including but not limited to compliance with established governance and project management processes and best practices.

**Period Ending June 30, 2012:**

- Finalized initial Corporate Accounting and Resource Management and Pension Solution assessment reports.
- Completed monthly comprehensive status reports for Corporate Accounting and Resource Management, Pension Solution and Data Preparation.
- Reviewed and provided feedback on Corporate Accounting and Resource Management and Pension Solution project deliverables.
- Developed Board presentations for April and June on BusinessRenew project status.
- Provided advisory services to the Enterprise Program Investment Council on information technology project management best practices.

**Planned Deliverables by September 30, 2012:**

- Complete comprehensive monthly status reports for Corporate Accounting and Resource Management, Pension Solution and Data Preparation.
- Provide oversight and guidance on Pension Solution requirements and procurement project planning activities.
- Provide input and feedback on BusinessRenew Program governance model.

**2011/2012 Project Budget**

$800 Thousand

- Expended: 36%
- Remaining: 64%

**Total Project Budget**

$6.5 Million

- Expended: 8%
- Remaining: 92%

**Major Fiscal Year 2011/2012 Milestones**

- Presented Initial Assessment to Board

**Project Schedule Status Timeline**

- Project Start: 09/2011
- Project End: 10/31/2019
- Complete: 7%

Quarter Ending June 30, 2012
The Renew Pension Solution project will complete the planning for the new pension solution through the procurement of the solution. The project is in the 2nd of 3 phases – Business Requirements.

Period Ending June 30, 2012:
- Conducted the “Vision of the Future” education session with CalSTRS executive staff.
- Finalized the Discovery Results document.
- Gained Enterprise Program Investment Council (EPIC) approval to move forward with the Pension Solution business requirements phase of the Pension Solution effort.
- Closed out the Discovery phase of the project; performed preparation activities for the business requirements phase.

Planned Deliverables by September 30, 2012:
- Finalize the business requirements phase project schedule and staffing plan.
- Finalize the process for documenting the pension administration business requirements and tracing the requirements to the laws, regulations and policies, as appropriate.
- Complete the interim tool that will be used for capturing and tracing the requirements until an enterprise tool is implemented.
- Finalize the strategy for engaging the Enterprise Initiatives and Technology branch in the Pension Solution project.

Major Fiscal Year 2011/2012 Milestones

Project Schedule Status Timeline

Quarter Ending June 30, 2012
### BusinessRenew Project Support

The Renew Project Support will provide project support for all Renew project efforts including independent project oversight, legal services and cultural change and communications management support.

#### Period Ending June 30, 2012:
- Provided communications and cultural change management support for large BusinessRenew projects (Corporate Accounting and Resource Management, Pension Solution and Data Preparation.)

#### Planned Deliverables by September 30, 2012:
- Migrate BusinessRenew Project Support into newly established BusinessRenew Program.
- Provide on-going communications and cultural change management support for large BusinessRenew projects (Corporate Accounting and Resource Management, Pension Solution and Data Preparation.)
- Participate in finalization of communications and cultural change governance model including roles, responsibilities, processes and procedures for the BusinessRenew Program.

#### Major Fiscal Year 2011/2012 Milestones

<table>
<thead>
<tr>
<th>Period</th>
<th>Milestone Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Quarter</td>
<td>Finalized Communication Plan</td>
</tr>
<tr>
<td>2nd Quarter</td>
<td></td>
</tr>
<tr>
<td>3rd Quarter</td>
<td></td>
</tr>
<tr>
<td>4th Quarter</td>
<td></td>
</tr>
</tbody>
</table>

#### 2011/2012 Project Budget

<table>
<thead>
<tr>
<th>Quarter</th>
<th>Budget Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Quarter</td>
<td>$1.2 Million</td>
</tr>
<tr>
<td>2nd Quarter</td>
<td></td>
</tr>
<tr>
<td>3rd Quarter</td>
<td></td>
</tr>
<tr>
<td>4th Quarter</td>
<td></td>
</tr>
</tbody>
</table>

#### Total Project Budget

<table>
<thead>
<tr>
<th>Total</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Project</td>
<td>$1.7 Million</td>
</tr>
<tr>
<td>Project Name</td>
<td>Purpose</td>
</tr>
<tr>
<td>--------------</td>
<td>---------</td>
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</tbody>
</table>
| BusinessRenew Requirements Management | The BusinessRenew Requirements Management project will develop the strategy for managing CalSTRS business and system requirements. Upon approval, a second phase of the project will be initiated to implement the plan. | **Period Ending June 30, 2012:**  
- Received Enterprise Program Investment Council (EPIC) approval to extend the discovery through July 31, 2012.  
- Finalized Discovery Results document.  
- Completed the Requirements Management Plan.  
- Developed recommendations for a Requirements Management tool.  
- Developed a draft structure for storing and managing the Pension Solution requirements.  

**Planned Deliverables by September 30, 2012:**  
- Request Enterprise Program Investment Council (EPIC) approval of the discovery recommendations to purchase a new tool and implement the requirements management plan.  

**Major Fiscal Year 2011/2012 Milestones**

**Project Schedule Status Timeline**

**2011/2012 Project Budget**

No Budget

Quarter Ending June 30, 2012
CalSTRS.com Redesign

The CalSTRS.com Redesign Project will provide CalSTRS and its stakeholders with a new CalSTRS.com website design, functionality and improved content management.

Period Ending June 30, 2012:
- Completed vendor selection process.
- Received Enterprise Program Investment Council (EPIC) approval to proceed with the redesign of the CalSTRS.com website.

Planned Deliverables by September 30, 2012:
- Complete discovery results deliverable.
- Onboard website redesign services vendor.
- Complete content management system environments and installation.
- Complete website design concept.
- Complete content management system environments and installation.
- Complete website design concept.

2011/2012 Project Budget
$19 Thousand

<table>
<thead>
<tr>
<th>Expended</th>
<th>Remaining</th>
</tr>
</thead>
<tbody>
<tr>
<td>34%</td>
<td>66%</td>
</tr>
</tbody>
</table>

Total Project Budget
$604 Thousand

<table>
<thead>
<tr>
<th>Expended</th>
<th>Remaining</th>
</tr>
</thead>
<tbody>
<tr>
<td>3%</td>
<td>97%</td>
</tr>
</tbody>
</table>

Quarter Ending June 30, 2012
<table>
<thead>
<tr>
<th>Project Name</th>
<th>Purpose</th>
<th>Accomplishments</th>
</tr>
</thead>
</table>
| Cost Effectiveness Measurement | CalSTRS initiated the Cost Effectiveness Measurement (CEM) Defined Benefit Administration Survey project to coordinate and facilitate all efforts in response to the Defined Benefit Administration annual survey being conducted by CEM, Inc. | **Period Ending June 30, 2012:**
|                   |                                                                         | ▪ Project is complete.                                                          |
|                   |                                                                         | **Planned Deliverables by September 30, 2012:**
|                   |                                                                         | ▪ Project is complete.                                                          |
|                   |                                                                         | **Total Project Cost:** Project returned $31,500 to the Enterprise Program Investment Council (EPIC). |
|                   |                                                                         | **Schedule and Scope:** Project was terminated prior to the scheduled end date. |
|                   |                                                                         | **Major Fiscal Year 2011/2012 Milestones**                                       |

### 2011/2012 Project Budget

**$17 Hundred**

- **Expended**
- **Remaining**

### Total Project Budget

**$17 Hundred**

- **Expended**
- **Remaining**

---

Quarter Ending June 30, 2012
### Project Name: Investment Accounting

The Investment Accounting Project will enhance the current accounting procedures and processes as they relate to accounting for CalSTRS’ investment portfolio.

<table>
<thead>
<tr>
<th>Project Name</th>
<th>Purpose</th>
<th>Accomplishments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Investment Accounting</td>
<td></td>
<td>Period Ending June 30, 2012:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▪ Project is complete.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Planned Deliverables by September 30, 2012:</td>
</tr>
<tr>
<td></td>
<td></td>
<td>▪ Project is complete.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Total Project Cost: Project was completed under budget.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Schedule and Scope: Project was completed within the approved scope and schedule.</td>
</tr>
</tbody>
</table>

**Note:** The project was initiated in October 2008, with a total of $1,250,000 in contingency funds and received Enterprise Program Investment Council (EPIC) funding beginning in January 2010. All of the contingency funds have been expended.

### 2011/2012 Project Budget

<table>
<thead>
<tr>
<th>2011/2012 Project Budget</th>
<th>$827 Thousand</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expended</td>
<td>14%</td>
</tr>
<tr>
<td>Remaining</td>
<td>86%</td>
</tr>
</tbody>
</table>

### Total Project Budget

<table>
<thead>
<tr>
<th>Total Project Budget</th>
<th>$2.7 Million</th>
</tr>
</thead>
<tbody>
<tr>
<td>Expended</td>
<td>26%</td>
</tr>
<tr>
<td>Remaining</td>
<td>74%</td>
</tr>
</tbody>
</table>

**Note:**

- Completed Fair Valuation & Investment Reporting Activities for 2010/2011
- Project Completed
- Transitioned Oversight Tools to Investment Accounting

### Major Fiscal Year 2011/2012 Milestones

<table>
<thead>
<tr>
<th>Project Schedule Status Timeline</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Quarter: 7/1/2011</td>
</tr>
<tr>
<td>2nd Quarter: 1/1/2012</td>
</tr>
<tr>
<td>3rd Quarter: 3/31/2012</td>
</tr>
<tr>
<td>4th Quarter: 6/30/2012</td>
</tr>
</tbody>
</table>

**Note:**

- 100% Complete
- Project Start: 10/1/2008
- Project End: 12/31/2011
<table>
<thead>
<tr>
<th>Project Name</th>
<th>Purpose</th>
<th>Accomplishments</th>
</tr>
</thead>
<tbody>
<tr>
<td>myCalSTRS Online Services for Teachers (MOST)</td>
<td>The MOST project enhanced member online services by updating the secure access and providing a variety of new online services including the ability to complete the retirement application and register for direct deposit online.</td>
<td><strong>Period Ending June 30, 2012:</strong>&lt;br&gt;▪ Received final approval of project close-out report.&lt;br&gt;▪ Project is completed.</td>
</tr>
</tbody>
</table>

**Planned Deliverables by September 30, 2012:**<br>▪ Project is complete.

**Total Project Cost:** Project was completed under budget.

**Schedule and Scope:** Project was completed within the approved scope and schedule.

*Note:* The project was initiated in January 2009 with fiscal year 2008/2009 contingency funds of $858,000 and fiscal year 2009/2010 contingency funds of $1,480,000 and received Enterprise Program Investment Council (EPIC) funding beginning in November 2009. A total of $1,333,984 in contingency funds has been expended.

**Major Fiscal Year 2011/2012 Milestones**

<table>
<thead>
<tr>
<th>1st Quarter</th>
<th>2nd Quarter</th>
<th>3rd Quarter</th>
<th>4th Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/01/2011</td>
<td>6/30/2012</td>
<td>1/01/2012</td>
<td></td>
</tr>
</tbody>
</table>

**Project Schedule Status Timeline**

- 100% Complete
- Project Start: 10/1/2009
- Project End: 12/31/2011
Omnibus Bill

The Omnibus project will implement high priority/high impact measures in the 2011 Senate Bill 349: Retroactive Service Retirement Benefit effective date; change or cancel option elections and Retirement application changes 30 days after the first payment; and Cash Balance Program contributions not allowed for Defined Benefit retirees.

Period Ending June 30, 2012:
- Completed business requirements for fully automated solution.

Planned Deliverables by September 30, 2012:
- Initiate corporate database (START) development for fully automated solution.
- Complete development, system integration and user testing for fully automated solution.

Major Fiscal Year 2011/2012 Milestones

Presented Discovery Results
Implemented Interim Solution
Approved Business Requirements Phase II – Fully Automated Solution

2011/2012 Project Budget
$286 Thousand

<table>
<thead>
<tr>
<th>Expended</th>
<th>Remaining</th>
</tr>
</thead>
<tbody>
<tr>
<td>23%</td>
<td>77%</td>
</tr>
</tbody>
</table>

Total Project Budget
$355 Thousand

<table>
<thead>
<tr>
<th>Expended</th>
<th>Remaining</th>
</tr>
</thead>
<tbody>
<tr>
<td>18%</td>
<td>82%</td>
</tr>
</tbody>
</table>
The Penalties and Interest project implemented SAP, a commercial off-the-shelf (COTS) solution, to automate the calculation, billing, monitoring, collection and dispute process of penalties and interest assessed to Employers for late remittances, late reporting and late adjustments of contributions.

### Period Ending June 30, 2012:
- Completed all training materials, and delivered all regional and on-site information sessions for employers.
- Continued to promote employer readiness through follow-up and implementation of action items identified during the readiness assessments, and executed steps to encourage the slow adopters. Finalized employer readiness report.
- Migrated the updated SAP environment with Penalties and Interest functionality into production.
- Completed development and testing and implemented the Secure Employer Web (SEW) site and the corporate database (START) compliance changes and enhancements (excluding Direct Reporting) and the SAP regulations version update.

### Planned Deliverables by September 30, 2012:
- Begin calculating and invoicing penalties and interest on late submissions.
- Turn on dispute resolution functionality and manage employer disputes of penalties and interests charged.
- Complete remaining system integration and user acceptance testing for Direct Reporting functionality and implement into production.
- Complete employer training and readiness activities.
- Complete lessons learned and project close-out activities and related report.

### Major Fiscal Year 2011/2012 Milestones

<table>
<thead>
<tr>
<th>2011/2012 Project Budget</th>
<th>$4.5 Million</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>24%</td>
</tr>
<tr>
<td>Expended</td>
<td>Remaining</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Total Project Budget</th>
<th>$11.3 Million</th>
</tr>
</thead>
<tbody>
<tr>
<td>0%</td>
<td>10%</td>
</tr>
<tr>
<td>Expended</td>
<td>Remaining</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>1st Quarter</th>
<th>2nd Quarter</th>
<th>3rd Quarter</th>
<th>4th Quarter</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/1/2011</td>
<td>10/1/2012</td>
<td>1/1/2013</td>
<td>6/30/2012</td>
</tr>
</tbody>
</table>

### 2011/2012 Project Budget
- Expended: 24%
- Remaining: 76%

### Total Project Budget
- Expended: 10%
- Remaining: 90%

### Project Schedule Status Timeline
- Project Start: 12/1/2009
- Project End: 8/31/2012
- 54% Complete
Quarter Ending June 30, 2012

Project Name | Purpose | Accomplishments
--- | --- | ---

**Pension Accounting Initiative**
The Pension Accounting Initiative improves internal controls by addressing gaps between current and best practices in accounting policy, planning, treatment, chart of accounts, analysis, availability of financial information, use of the general ledger, communication of fiscal impacts, and training for pension administration business events.

**Period Ending June 30, 2012:**
- Worked with the State Human Resources control agencies to finalize the Accounting Classification Specifications Proposal Request.
- Developed an organization structure for the Financial Services Branch to accommodate the staffing changes necessary with the implementation of system as result of the Corporate Accounting and Resource Management (CARM) project for approval.

**Planned Deliverables by September 30, 2012:**
- Receive the State Human Resources control agencies approval of the Accounting Classification Specifications proposal.
- Complete the financial services branch reorganization model.
- Complete project close-out report.

**Major Fiscal Year 2011/2012 Milestones**

**2011/2012 Project Budget**
- No Budget

**Project Schedule Status Timeline**

**Total Project Budget**
- $6.4 Million

- [Graph showing the progress of the project]
  - Expended: 2%
  - Remaining: 98%
Priority Management - Project Portfolio Management (PPM) Tool

The Priority Management - Project Portfolio Management (PPM) Tool will procure and implement a new tool for effective project and resource data collection, management and reporting.

Period Ending June 30, 2012:
- Completed Project Portfolio Management (PPM) tool vendor selection process.
- Received Enterprise Program Investment Council (EPIC) approval to increase the schedule and budget to implement the PPM tool.
- Provided training and communication for new Priority Management process.

Planned Deliverables by September 30, 2012:
- Complete Project Portfolio Management (PPM) tool vendor contract execution process and onboarding.
- Initiate PPM tool design and configuration with vendor.

2011/2012 Project Budget
$116 Thousand

38%
Expended

62%
Remaining

Major Fiscal Year 2011/2012 Milestones

Released Request for Proposal (RFP)
7/01/2011

Selected PPM Tool Vendor
6/30/2012

Received EPIC Approval to Procure and Implement PPM Tool
1/01/2012

Project Schedule Status Timeline
8/01/2011

Project Start

12/31/2012

Project End

65% Complete

Total Project Budget
$379 Thousand

19%
Expended

81%
Remaining

Quarter Ending June 30, 2012
**Project Name** | **Purpose** | **Accomplishments**
--- | --- | ---
**SchedulePlus** | The SchedulePlus Discovery effort will identify potential comprehensive Software as a Service (SaaS) solutions and implementation plan to support member self-scheduling and internal scheduling of workshops, group and individual counseling sessions and Pension2 educational services. | **Period Ending June 30, 2012:**
- Executed workshop scheduling tool vendor contract for temporary workshop solution.
- Began working with vendor to design, develop and configure temporary workshop solution.
- Developed implementation plan for temporary workshop solution.
- Received Enterprise Program Investment Council (EPIC) approval to extend SchedulePlus through July to implement temporary workshop tool.

**Planned Deliverables by September 30, 2012:**
- Implement temporary workshop solution.
- Request Enterprise Program Investment Council (EPIC) approval to extend the project schedule and resume discovery activities with a reduced scope. The reduced scope includes identifying solutions for systematically supporting group counseling.
- Complete discovery results recommendation and present to Enterprise Program Investment Council (EPIC) for approval.
- Complete discovery lessons learned.

**Major Fiscal Year 2011/2012 Milestones**
- 2011/2012 Project Budget
  - $30 Thousand
- 2011/2012 Project Schedule Status Timeline

**Total Project Budget**
- $30 Thousand
- **Expended**
- **Remaining**

28% | 72%

**Project Schedule Status Timeline**
- 12/01/2011: Project Start
- 7/31/2012: Project End
- 86% Complete
- 1st Quarter: Executed Vendor Contract for Temporary Workshop Solution
- 2nd Quarter: Received EPIC Approval to Conduct Discovery
- 3rd Quarter: Completed Market Research & Business Features Identification
- 4th Quarter: Planned Deliverables by September 30, 2012

**Quarter Ending June 30, 2012**
### Project Management Office Program

The Project Management Office provides oversight and management of enterprise wide Enterprise Program Investment Council (EPIC) projects. The Project Management Office utilizes Project Management and System Development Life Cycle methodologies to manage projects. The Project Management Office also provides project resources and project management consulting to the CalSTRS organization.

<table>
<thead>
<tr>
<th>Project Name</th>
<th>Purpose</th>
<th>Accomplishments</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Project Management Office</strong></td>
<td><strong>Purpose</strong></td>
<td><strong>Accomplishments</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provided direction for four BusinessRenew projects/efforts (Pension Solution, Data Preparation, Corporate Accounting and Resource Management, and Independent Project Oversight) requesting a budget change.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provided direction for one project (Actuarial Valuation) requesting a scope, schedule and budget change.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provided direction for one project (Priority Management – Project Portfolio Management Tool) requesting a schedule and budget change.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provide direction for two discoveries (CalSTRS.com Redesign and BusinessRenew Pension Solution) requesting approval to proceed with discovery results recommendations.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provided direction for two discovery efforts (SchedulePlus and BusinessRenew Requirements Management) requesting a schedule extension.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Initiated the Priority Management process and supported the process rollout.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Completed piloting the Priority Management team’s new assessment process.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provided risk training to BusinessRenew project team members.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provided oversight and management (i.e. scope, schedule, budget, risk, issue) for fourteen enterprise projects/discovery efforts.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provide direction for business areas developing business cases; projects presenting discovery results recommendations; and/or projects requesting a schedule extension, budget increase or scope modification.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provide oversight and management (i.e. scope, schedule, budget, risk, issue) for twelve enterprise projects/discovery efforts.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provide direction for one discovery effort (BusinessRenew Requirements Management) requesting approval to proceed with discovery results recommendation.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provide support to BusinessRenew Project Support requesting to migrate into a BusinessRenew Program to be established early in fiscal year 2012/2013.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Lead and support the newly implemented Priority Management processes.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Provide direction for one discovery (SchedulePlus) requesting a scope change and schedule extension.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Draft one post implementation evaluation report (PIER) on the Additional Earnings and Annuity Credit project.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>- Initiate enhancing the CalSTRS project management methodology in conjunction with the Priority Management – Project Portfolio Management Tool project.</td>
</tr>
</tbody>
</table>

#### 2011/2012 Project Budget

<table>
<thead>
<tr>
<th>Expended</th>
<th>Remaining</th>
</tr>
</thead>
<tbody>
<tr>
<td>32%</td>
<td>68%</td>
</tr>
</tbody>
</table>

$740 Thousand

**Quarter Ending June 30, 2012**