

Information for California Public School Educators Affected by the Wildfires

The California State Teachers' Retirement System provides retirement, disability and survivor benefits to California's public school educators. We are here to assist our members and their families affected by the state's devastating wildfires.

Benefit Payments

If you're expecting a benefit payment and you usually receive a paper check by mail, as part of our natural disaster response process, we will be attempting to contact you to help you find a nearby post office where you can pick up your mail if postal delivery is disrupted in your area. You may also call us at **800-228-5453** or visit <https://about.usps.com/news/service-alerts/resident-weather-updates.htm> and select "California."

If you usually receive your benefit via direct deposit, there will be no disruption to your payment.

Contact CalSTRS 7 a.m. to 6 p.m., Monday – Friday at 800-228-5453 for immediate assistance with any of the following:

- Submit a service retirement or disability benefits application with a benefits specialist.
- Report a notice of death.
- Register for a **myCalSTRS** online account.
- Confirm, schedule or reschedule a benefits planning appointment.
- Update your primary contact information.
- Update your payment information.
- Update beneficiaries on file.

How to Reach Us



WEB

Log onto **myCalSTRS** to manage your payment preferences and contact information, and to send and receive secure messages with CalSTRS.



CALL

800-228-5453, option 5, to speak to a representative 7 a.m. to 6 p.m. Monday through Friday.



EMAIL

Send us a secure online message using your **myCalSTRS** account or at [CalSTRS.com/contactus](https://www.calstrs.com/contactus). We typically will respond within two business days.



VISIT

Check [CalSTRS.com/localoffices](https://www.calstrs.com/localoffices) or call us to find an office near you.

STAY CONNECTED

